

*May 09, 2003*

**Report of Requests for TennCare Claims Review  
to the  
Department of Health  
and to the  
Fiscal Review Committee  
Pursuant to Tenn. Code Ann. Sec. 56-32-226(b)(5)**

**1. Number of requests for TennCare claims review filed for each TennCare health maintenance organization (HMO) and behavioral health organization (BHO) during the 2002 calendar year:**

<u>Name Of HMO</u>	<u>Nbr Of Requests For Review Filed</u>	<u>OutCome Of Each Request</u>
Better Health Plans, Inc	8	1 Ineligible 5 Rescinded 2 MCO
John Deere Health Plan, Inc.	None	N/A
Memphis Managed Care Corporation/TLC Family Care	3	1 Provider 2 Ineligible
OmniCare Health Plan, Inc.	None	N/A
Premier Behavioral Systems of Tennessee, LLC	115	5 Settlement(s) For Provider 2 Ineligible 1 MCO in Part /Provider in Part 19 MCO 88 Provider
Preferred Health Partnership of Tennessee, Inc.	4	2 Ineligible 1 Rescinded 1 MCO
Prudential Health Care Plan, Inc.	None	N/A
Tennessee Behavioral Health, Inc.	124	1 Rescinded 2 Pending 81 Provider 31 MCO 2 MCO in Part /Provider in Part 4 Settlement(s) For Provider 2 N/A 1 Ineligible
Tennessee Coordinated Care Network	None	N/A
Universal Care Of Tennessee	16	4 Ineligible 1 Pending 6 Provider 1 MCO 1 MCO in Part /Provider in Part 3 Settlement(s) For Provider
Victory Health Plans, Inc.	9	9 MCO

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Volunteer State Health Plan, Inc.	2	1 Ineligible 1 Provider
Xantus Healthplan of Tennessee, Inc.	24	1 Rescinded 3 Provider 11 MCO 2 MCO in Part /Provider in Part 5 Settlement(s) For Provider 1 Settlement(s) For MCO 1 Settlement(s) Split Between MCO And Provider

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<b><u>Name Of BHO</u></b>	<b><u>Number Of Requests For Review Filed</u></b>	<b><u>OutCome Of Each equest</u></b>
Premier Behavioral Systems of Tennessee, LLC	115	5 Settlement(s) For Provider 2 Ineligible 1 MCO in Part /Provider in Part 19 MCO 88 Provider
Tennessee Behavioral Health, Inc.	124	1 Rescinded 2 Pending 81 Provider 31 MCO 2 MCO in Part /Provider in Part 4 Settlement(s) For Provider 2 N/A 1 Ineligible

**2. Name of Provider Who Has Lost More Than  
50% of Submitted Claim Reviews**

**Number of Claim  
Reviews Lost By  
that Provider**

Covenant Homecare Infusion	1 Review(s) Submitted: 1 Denial(s) Upheld
Priority Hospice	18 Review(s) Submitted: 17 Denial(s) Upheld
Semmes-Murphey Clinic	1 Review(s) Submitted: 1 Denial(s) Upheld
Union City Minor Medical	1 Review(s) Submitted: 1 Denial(s) Upheld